



BXL Case Study - Jenny

Please note- to protect the identities of the individual, we have for the purpose of this article, changed the clients name.

Client background:

Jenny had completed number of different NEET programs before arriving at ENTA through the elev8 project and was in the process of applying for the British Army Infantry last year. Whilst at ENTA, Jenny received the bad news that she had been unsuccessful in her application, due to her medical. She began to think about other roles that she could turn her hand to. Jenny had been working on a part time ad hoc basis at a family run beauty salon, but thought that her more practical hands on nature needed to be explored. With this in mind she opted to specialise in woodwork at ENTA and immediately found she had an aptitude for it.

Client situation:

Jenny was an able student at school and was an enthusiastic student during her time on a Prince's Trust Team programme. She began a Health & Social Care course last year but realised very quickly that this was an area that she wasn't interested in pursuing further and left. Jenny was also dealing with a few personal issues during this time and was making great efforts to overcome these and come to terms with the fact that her goal of joining the Army was now closed. Jenny saw during her time at ENTA that she needed to work towards a job that was more active and practical, so when an Apprenticeship in Construction at Astins arose, Jenny was very enthusiastic about applying.

Support provided by BXL and partners:

During her time at ENTA Jenny received support from Outreach staff as well as ENTA staff in order to develop her future career goals. For Jenny BXL staff took on a number of different roles in order for her to achieve her future success. One was her daily point of contact for issues relating to college life in conjunction with ENTA staff; I worked and still do, with Jenny surrounding issues relating to personal issues on an as and when basis; An employment engagement worker worked intensively with Jenny to prep her for the Astins interview, from her initial application, body language and communication skills and interview techniques.

Jenny was successful in her Astins application and has been in post as an Apprentice since May. She alternates between studying and working in London and Walsall and is getting on very well. I am in weekly contact with Jenny just to see that things are going well and she's happy there. Staff at both the training provider and Bxl were involved in making sure Jenny identified her personal skills and qualities and supported her to use them.

What happened:

Jenny has nearly completed her NVQ in Dry Lining at Astins and is actively looking for future employment, whether it be directly within Construction or something similar. Jenny has struggled a little with the living away from home aspect of the apprenticeship, but has stuck with it and has been dedicated to achieving her qualification. She has received glowing reports back from the staff at Astins and is succeeding as a young talented female in a male dominated work environment.